2016/17 MEMBERSHIP

Guarantee your seat for the Aviva Premiership, European Competition, Anglo Welsh Cup & Big Game 9

#WeAreQuins

Harlequins
As another highly exciting season reaches its most critical period we are once again competing for trophies, having enjoyed some fantastic rugby, incredible performances and memorable victories here at The Stoop.

At the end of the season we will wish Conor farewell and thank him for the impact he has made at Harlequins and the legacy he will leave. He has overseen a golden period in our history both in terms of trophies and playing style and one that will continue to bear fruit for many years to come. I know that you will join me in wishing him the very best with the next step in his career. The search for a new DOR, who will build on Conor’s legacy, continues apace and we will announce this as soon as we are in a position to do so with our Members again being one of the first to know.

Next season we will celebrate our 150th anniversary; a century and a half of sporting excellence, trophies, iconic players and innovation in the world of rugby. We will be celebrating this milestone throughout the season and you will find details within this brochure of some of the commemorative events that you will be able to enjoy.

Since the birth of our Club, its Members have been our lifeblood and that remains the case as much today as it ever was. With our continued ambition to be the best team in Europe and our need to constantly invest in our rugby, the contribution you make to the Club through membership enables us to remain competitive on the field and to keep improving your experience off it.

Thank you once again for your ongoing support and commitment to Harlequins. I look forward to celebrating our Club’s unique history with you next season.

David

Bob Hiller

President

The 2016/17 season is the 150th anniversary of our great Club. In true Harlequins fashion, this gives us the opportunity to celebrate our wonderful history and heritage in style. We have planned an exciting programme of events for this special season and Members will be able to access and actively participate in them.

I find it somewhat surreal that I should be writing this message as the President of Harlequin FC, as my initial involvement with the Club was due to a chance encounter with a gentleman who approached me after a Surrey Under 18 v Middlesex Under 18 match and asked me if I would like to join Harlequins. To my everlasting shame, my reply was non-committal. An intervention by my Headmaster reversed my ambivalent answer and so began my close association with Harlequins.

The gentleman in question was David Brooks who was the driving force behind Harlequins at that time. He later became President of Surrey and the RFU and was also Manager of my first British and Irish Lions tour to South Africa in 1968. The final twist in this story is that, when I was appointed President of Harlequins, the man I replaced who had sadly passed away, was David Brooks.

I hope that as a Member you will enjoy learning more about the major events and characters that have shaped our history and in doing so get a flavour of the warmth and sense of fun that pervades the Club.

People often ask me about my favourite memories from my time at Quins. Of course there are many matches and results from my playing career that spring to mind but most of all I remember the fun, friendship and comradeship that I have experienced in my 55 years at the Club. I will be forever grateful for my chance encounter with David Brooks on that rainy day in Richmond.
150 YEARS OF HISTORY

The Harlequin Football Club, to give it its official name, was founded in 1866 as the Hampstead Football Club and renamed in 1870.

Over the past 149 seasons the Club has become established as one of the great rugby clubs, not just in England but also in the world, contributing greatly to the development of the game through exceptional players and coaches such as Adrian Stoop and William Wavell Wakefield. Harlequins is also a Founder Member of the Rugby Football Union (RFU).

Through the decades the Club has become associated with a distinctive style of play, “The Harlequins Way”, which is based on a commitment to playing the game at pace, allowing players the freedom to express and above all to enjoy themselves, and in the process entertain supporters.

That Harlequins survived through some difficult times, not least the two World Wars of the last century, is due to the exceptional commitment of key administrators and players who were selfless in their loyalty to the Club.

They have passed on an exceptional legacy to the current generation, a legacy that has to be celebrated, nourished and handed on to the next, in better shape than it was inherited.

While administrators and players are important, without supporters there would be no Harlequins. Over the decades, as the Club’s history vividly illustrates, countless Members proved their loyalty through good times and bad by standing up and being counted. The pledges of loyalty that sustained the Club through the 2005/06 relegation season are but one example from the recent past.

In celebrating the 150th anniversary the Club will be honouring its rich and unique history. A programme of events and activities designed to appeal to all members of the Harlequins family will take place throughout the anniversary season.

Harlequins hopes that Members will participate in as much of the programme as possible and help lay the foundation for an even brighter future for this great rugby club.

150th Celebrations

We are proud to be celebrating our 150th anniversary this season and will hold a series of events throughout the year that we hope to see you at.

FRIDAY 29TH JULY 2016

Quinssa Pre-Season Dinner

The annual Supporters’ Association Dinner will be the first event in our celebratory calendar and will be attended by the first team squad and coaches.

SATURDAY 20TH AUGUST 2016

Members’ Pre-Season Event & Pre-Season Friendly

Members will have exclusive access to The Stoop for a morning of rugby-themed family activities before a Veterans Match where a President’s XV will take on a Jason Leonard XV. This will be followed by our pre-season fixture against Glasgow Warriors.

SPRING 2017

150th Anniversary Quiz Evening

A fun evening at The Stoop for members of the Harlequins family to come together in teams to test their rugby knowledge.

TUESDAY 16TH MAY 2017

150th Anniversary Celebration Dinner

A formal dinner to celebrate the 150th anniversary will be held at a central London venue with guests from the international rugby world in attendance.

Celebrating our Legends

Some of the game’s great names have worn our famous shirt and we will be renaming each of the The Stoop’s gates after a Club legend. An exclusive Member poll will be conducted to name the gates, which will be unveiled during our anniversary season.

150th Anniversary Commemorative Playing Shirt

The 2016/17 season will see the team take to the field in a retro shirt based on the 1902 jersey with our 150th Harlequins logo emblazoned upon it. The shirt will be launched in July and Members will have an exclusive 10% discount on the shirt throughout the month of July.

Nunquam Dormio: 150 Years of Harlequins

The story of our unique Club is beautifully told and illustrated in Nunquam Dormio: 150 Years of Harlequins, which will be available in September 2016. Members will be offered the opportunity for their name to feature in the book’s Roll of Honour.

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Since its launch last year, the Foundation has made great progress. Through education and sports programmes, such as Rugby4all and Aviva Tackling Numbers, we have worked with more than 4,000 children in 50 local schools. We also continue to deliver our inspirational inclusion and employability programme, HITZ, to disadvantaged young people in Lambeth.

The 2016/17 season will see the Harlequins Foundation launch new programmes, which will harness everything that makes Harlequins distinctive. One of these programmes is our new mental health campaign, which will aim to tackle what is a growing problem amongst young people.

Our campaign will use our coaches, players and the Harlequins name to take the lessons hard learnt from the pitch to:
• raise awareness of, and tackle mental health issues
• build the mental resilience of young people
• support the emotional wellbeing and mental health of our staff, coaches and players

DONATION INFORMATION
For information on how you can support the Harlequins Foundation through a one off or regular donation, by becoming a corporate partner, or becoming a Friend of the Harlequins Foundation, please visit our website www.harlequins/foundation or talk to a member of the Harlequins Foundation team on 020 8410 6081.

I became the Chair of the Harlequins Foundation because I believe that we can truly make a difference, and as I see the Foundation move from an intention to a reality I expect 2016/17 to be a significant year. As a Harlequins Member and by attending our matches, you are already helping the Foundation to do great work. Our ambition is to do more, and your continued support can help us to do that. Thank you.

Malcolm Wall,
Chair of the Harlequins Foundation

After 13 great years with the Club, I have seen the power of the Harlequins spirit in action. As an ambassador for the Harlequins Foundation, I am hugely excited to be able to help harness this power to improve the lives of young people.

Ugo Monye, Harlequins Foundation Ambassador

Matchday at The Stoop wouldn’t be the same without our Mighty Quins Junior Members, wrapped up in quartered scarves, clutching a ball in one hand and a pen in the other while they wait for their heroes’ autographs. From toddlers to teenagers, there’s something for all ages at Harlequins, from famous mascots Harley and Charley and the Mighty Quins Village to the interactive DHL Back Row in the South West Corner.

Family membership offers fantastic value (pricing information can be found on page 11 of this brochure) and allows your whole family to share in the excitement, camaraderie and sportsmanship of live rugby, helping to create family memories that will last a lifetime.

Being part of the Quins family is amazing. Our daughter was chosen to be mascot which was the highlight of our season. Seeing her run onto the pitch with her favourite player is a memory that we will always treasure.

Ruth Armfield-Shepherd,
Member

Exclusive Mighty Quins Benefits
• Entry to the matchday mascot ballot
• Matchday gift pack to help Mighty Quins get the most out of each trip to The Stoop
• Complimentary match ticket to bring a friend to a game to celebrate a birthday
• Invitation to the Mighty Quins Christmas party, attended by members of the playing squad and Santa
• 2016/17 squad poster
• Birthday and Christmas cards from the Club captain
• If an evening match kicks off a little too late for a Mighty Quin to attend, their seat can be upgraded for use by an adult at no extra cost

New for this season: when Mighty Quins graduate to Adult membership at 16, they will qualify for Concession pricing until they are 22, with our new 16-21 pricing category
MEMBERSHIP BENEFITS

There’s no better way to support Harlequins than by being a Member; seeing every try, every tackle, every victory in the world’s most competitive rugby league as well as these additional benefits:

MEMBERSHIP INCLUDES:

- Your seat guaranteed for every regular season match played at The Stoop as well as Big Game 9 at Twickenham Stadium
- A guaranteed seat at The Stoop for all A-League season matches, our pre-season fixture against Glasgow Warriors and England Women matches
- The guaranteed right to purchase a ticket for all knock-out matches and the option to register for our Automatic Ticket Purchase Scheme so you don’t have to lift a finger to book your place
- Right to apply for the Member ballot for international matches at Twickenham Stadium*
- Use of Ticket Forwarding and Ticket Resale for matches you cannot attend (more information can be found on the next page)
- Exclusive matchday discounts when making purchases using eCash at The Stoop (more information can be found on the next page)
- Discounted matchday parking with a Member’s seasonal parking pass**
- 25% discount on guest tickets so that you can introduce your friends and family to matchdays at The Stoop***
- Invitations for you and your guests to a series of free and exclusive Member events featuring players and coaches throughout the season
- Exclusive digital content featuring your favourite players and post-match analysis from our coaching staff
- 10% discount on this season’s replica home and away shirts in July, with £5 off between August and December
- 25% discount on non-matchday hire of facilities at The Stoop
- 150th anniversary Members’ pin badge

1ST XV MEMBER ADDITIONAL BENEFITS

- Access to the Members’ Bar
- 50% discounted guest ticket for Big Game 9 at Twickenham Stadium

FAN RADIO
You can now hear every decision straight from the referee with a Harlequins branded Fan Radio, which also brings you BT Sport commentary for televised matches. Fan Radio costs just £10 for a whole season, including all regular season matches at The Stoop and Big Game 9 at Twickenham Stadium. You can order yours when you purchase membership and have it for the first match of the Aviva Premiership season.

BIG GAME 9
The best seats at the home of rugby are reserved for our Members when we play our annual festive fixture at Twickenham Stadium, which this season will be held on Tuesday 27th December. Tickets will be available soon and you will be able to book yours by calling us on 020 8410 6010. Tickets will be reserved for Members until Friday 9th December, 2016.

ACCESSIBLE SEATING MEMBERS
Members in the FJ and FH accessible seating areas will receive the 1st XV Club benefits. Members in other accessible seating areas will receive 1866 Club benefits. Free entry will be provided to one or more helpers, subject to requirements and availability.

EXCLUSIVE SEATING MEMBERS
Members in the FH seating areas receive the best seats at The Stoop and Big Game 9 at Twickenham Stadium. You can order yours when you purchase membership and have it for the first match of the Aviva Premiership season.

QUINSSA
You can join the official Quins Supporters’ Association for just £5 when you purchase your Club membership. For more information on Quinssa, please visit quinssa.org.uk

EXCLUSIVE PARTNER BENEFITS****

- DHL: Exclusive offers including discounts on parcel delivery when booking a collection online
- adidas: Receive exclusive offers throughout the season
- IG: Enjoy IG’s lowest commission rate on their stockbroking service
- Corney & Barrow: 10% off Corney & Barrow’s ‘Merchant’ wine list
- Aviva: Receive an extra 10% on car, home and annual travel insurance

MY STOOP
We offer a range of ways to make your membership easy and flexible and the My Stoop area of quins.co.uk is where you can make the most of these benefits:

TICKET FORWARDING & TICKET RESALE
If you can’t make every match day, you will still get value from your membership. We understand that it’s not always possible to make it to every match so, why not make sure someone else can cheer the team on from your seat? You can email a ticket to a friend in a few easy steps with Ticket Forwarding or just as easily put your seat up for sale to be bought by another supporter.

** Car parking is priced at £49 for 1st XV Club Members and £99 for 1866 Club Member
*** Tickets are limited and are available on a first come, first served basis
**** Benefits will be available for new Members from 1st July 2016 and full information will be available at quins.co.uk/your-club/members

MIGHTY QUINS UPGRADES
If an evening match kicks off a little too late for a Mighty Quin (under 16 Members) to attend, an adult can use their ticket at no extra cost.

I was very impressed with the Ticket Forwarding system. It was extremely easy to use and gave me the opportunity to introduce a few friends to Quins for the first time.

Adam Moreton, Member
MEMBERSHIP INFORMATION

DIRECT DEBIT PAYMENT PLAN
You can now set up a Direct Debit plan online and over the telephone when you purchase your membership. Paying by Direct Debit means you can spread the cost of your membership over 11 interest-free months.

SUPPORTERS AGED 16-21
We have introduced a new pricing category for supporters graduating from our Mighty Quins junior membership. Rather than paying the full Adult price, from this season, all supporters aged 16-21 will pay the Concession price. Supporters must be aged 16-21 as of 1st July 2016 to qualify and proof of age will be required.

REFER A FRIEND
When you introduce a friend to Harlequins membership, you will receive a £40 eCash credit as a thank you. Your friend will also receive a £25 eCash credit as a welcome to the Club. Terms and conditions apply and can be found at quins.co.uk/membership.

FAMILY MEMBERSHIP
If you wish to purchase a Family membership, please call us on 020 8410 6010. If you are renewing a Family membership, you can do so online at quins.co.uk/membership.

MEMBER RENEWAL DEADLINE AND MOVING SEATS
All current Members will have their seat reserved until Wednesday 22nd June. On Thursday 23rd June any renewing members wishing to move to a different seat will have an exclusive window in which to do so. From Monday 27th June, all remaining seats will be put on general release. If you would like to move seat, we recommend renewing your current seat by the 22nd June deadline and then moving during the exclusive window.

CONCESSIONS
The following groups qualify for Concession priced membership: 16-21 year olds; Seniors (aged 65+); Key Workers and Armed Forces. Terms and conditions apply and can be found at quins.co.uk/membership.

Please note that the number of memberships available in certain categories is limited. We are currently operating a waiting list for Family memberships in the Premier seating section. Please call us on 020 8410 6010 to join our waiting list.

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From the moment we decided to become Harlequins Members we have felt welcomed and appreciated by everyone. We have met and made lifelong friends and look forward to each and every trip we make. The sound of the packed Stoop is something that makes the hair on the back of your neck stand on end - it’s an awesome sound and we are very proud to be a part of it.

Darren Hill, Member

Danny Care
Captain

Captaining Harlequins is such an honour for me as it’s such a prestigious club, with some of the best players in the world. This is probably the best Quins team I have played in and as players we all take huge pride in wearing our famous shirt with its heritage and identity.

I’ve been at this club for ten years now and, despite being from Leeds, it’s home for me. Our supporters are amazing and make such a difference when we play at The Stoop, around the country and in Europe.

The 2016/17 season sees us mark our 150th year as a Club and we are excited for the celebrations ahead. Together we will make it a truly memorable season.

JOIN THE TEAM

ONLINE
The quickest and easiest way to become a Member for the 2016/17 season is to visit quins.co.uk/membership, where you can also set up your Direct Debit payment plan.

TELEPHONE
Call the Ticket Office on 020 8410 6010, Monday to Friday from 09:00 to 16:30.

POST
Send your completed application form, cheque and any other documents required (such as your proof of eligibility for Concession pricing) to Harlequins 2016/17 Membership, Ticket Office, Twickenham Stoop Stadium, Langhorn Drive, Twickenham, Middlesex, TW2 7SX.

IN PERSON
Visit The Stoop between Monday to Friday from 09:00 – 16:30 and remember to bring your completed application form(s) and proof of eligibility for Concession pricing, if applicable.

If you have credit on your eCash account, you can use the balance to cover some of the cost of your membership when you renew online.

PAYMENT OPTIONS

DIRECT DEBIT
Spread the cost of your membership with an interest-free and fee-free Direct Debit payment plan. The number of payments will be determined by the timing of your purchase, with the final payment made in March 2017. Full details can be found in the Direct Debit FAQs at quins.co.uk/membership.

CASH
Only applications in person at The Stoop can be made with cash. Postal applications cannot be accepted.

CREDIT / DEBIT CARD
We accept all credit and debit cards except for Amex, Diners Club, Solo or Electron. Credit and debit cards incur a £3 charge for postal and telephone applications with a £1.50 fee for online transactions.

CHEQUE
Cheques can be used for postal and in person applications. Cheques must be made payable to Harlequin Football Club Limited.
2016/17 IS OUR 150th SEASON.
SOME MIGHT SAY THAT’S JUST A NUMBER. THEY’RE WRONG.

NEXT YEAR, MORE THAN ANY OTHER, WE HAVE
HISTORY ON OUR SIDE, ON OUR SHIRTS
AND IN OUR HEARTS.

OUR HERITAGE IS OUR IDENTITY.
AS PLAYERS AND SUPPORTERS
IT MAKES US RUN FASTER, TACKLE HARDER,
SHOUT LOUDER AND NEVER LOSE FAITH.

TOGETHER WE WILL MAKE THIS
OUR TIME.
#WeAreQuins