



Harlequins

Founded in 1866, Harlequins is a rugby club that is recognised around the world. The club is a founding member of the RFU and boasts more presidents than any other club as well as a healthy dose of international players.

Success on the pitch demands even more success off it, so the club is strengthening its Customer Experience team. Harlequins are looking to recruit outgoing and creative performers to take on the roles of Harley and Charley, our official Club mascots. We are looking for confident individuals with lots of energy and passion to ensure the characters are brought alive on a Match day.

Job Title:	Harlequins Club Mascot
Company:	Harlequin FC
Reporting to:	Customer Experience Director
Pay:	£10 per hour.
Start Date:	Immediate
Hours:	4-6 hours per matchday.
Role Purpose:	Proactively engage with supporters; you will make people smile with your energy and passion and ensure that supporters leave Harlequins remembering what a remarkable day they had.

Key Accountabilities:

- Act as a Harlequins ambassador meeting and greeting spectators.
- Entertain supporters pre-match and during half-time.
- Build a rapport with supporters by actively engaging with people of all ages.
- Ensure that the Character brief is adhered to at all times.
- Work alongside the Customer Experience Manager to ensure Match Day Objectives are met.

Personal Qualities

- Confident in being able to positively and proactively engage with supporters of all ages and backgrounds
- Passionate about delivering a first-class experience for all of our supporters.
- Confidence in performing to a public audience.
- Creative, outgoing and fun character.
- Reliable and committed to working all home fixtures
- Ability to work unsupervised, using your own initiative.
- A genuine team player.

Skills and Knowledge

- Experience in dance, drama, theatre studies, expressive arts.
- Experience working with children.

Harlequins is an equal opportunities employer and positively encourages applications from suitably qualified and eligible candidates regardless of sex, race, disability, age, sexual orientation, gender reassignment, religion or belief, marital status, or pregnancy and maternity.

Only applicants invited in for interview will be contacted. Please email your CV to jobs@quins.co.uk

