



Harlequins

Founded in 1866, Harlequins is a rugby club that is recognised around the world. The club is a founding member of the RFU and boasts more presidents than any other club as well as a healthy dose of international players. Harlequins are looking to recruit outgoing and creative performers to take on the roles of Harley and Charley, our official Club mascots. We are looking for confident individuals with lots of energy and passion to ensure the characters are brought alive on a Match day.

<b>Job Title:</b>	Harlequins Club Mascot
<b>Pay:</b>	£10 per hour.
<b>Start Date:</b>	TBC
<b>Hours:</b>	4-6 hours per matchday.
<b>Role Purpose:</b>	Proactively engage with supporters; making people smile with your energy and passion. Ensuring supporters leave remembering a remarkable day.

### Key Accountabilities:

- Act as a Harlequins ambassador meeting and greeting spectators.
- Entertain supporters pre-match and during half-time.
- Build a rapport with supporters by actively engaging with people of all ages.
- Ensure that the Character brief is adhered to at all times.
- Work alongside the Operations Coordinator to ensure Match Day Objectives are met.

### Personal Qualities

- Confident in engaging with supporters of all ages and backgrounds positively and proactively
- Passionate about delivering a first-class experience for all of our supporters.
- Confidence in performing to a public audience.
- Creative, outgoing and fun character.
- Reliable and committed to working all home fixtures
- Ability to work unsupervised, using your own initiative.
- A genuine team player.

### Skills and Knowledge

- Experience in dance, drama, theatre studies, expressive arts.
- Experience working with children.

### Behaviours

- **Customer Focus** - Commits to meeting the expectations and requirements of internal and external customers; acts with customers in mind; values importance of providing high-quality customer service
- **Leadership** – Promotes confidence and optimistic attitude through inspiring and motivating the team.
- **Interpersonal sensitivity** - Interacts with others in a sensitive and effective way. Respects and works well with others.
- **Quality orientation** - Shows awareness of goals and standards. Follows through to ensure that quality and productivity standards are met.
- **Initiative Taking** - Takes action to achieve goals beyond what is expected; drives to bring issues to a successful closure; self-starter

Harlequins is an equal opportunities employer and positively encourages applications from suitably qualified and eligible candidates regardless of sex, race, disability, age, sexual orientation, gender reassignment, religion or belief, marital status, or pregnancy and maternity.

Only applicants invited in for interview will be contacted. Please email your CV to [jobs@quins.co.uk](mailto:jobs@quins.co.uk)

