

# HOW TO CLAIM YOUR BIG GAME 13 TICKETS.

Please follow the steps below in order to claim your Big Game 13 Member ticket as well as your discounted guest tickets.

In order to claim your tickets you MUST be signed into your Season Ticket account



1

If you are claiming your tickets during the **Member Priority window**, follow the steps below.

## THIS IS YOUR UNIQUE SEASON TICKET LINK THAT WILL ALLOW YOU PRIORITY ACCESS TO PURCHASE YOUR BIG GAME 13 TICKETS AHEAD OF GENERAL SALE

1. Click on this link here - [BIG GAME 13](#)

*\*You will be asked to sign into your account using your Membership Number and ticketing password.*

2. You will now be able to select your required number of seats from the seating map. Click into the block you wish to sit in, you will then see all available seats which are shown as blue dots.

*\*If you hover over a seat, this will show you the price category as well as the row and seat number.*

3. Click on each seat that you require and choose your desired price class, I.E, Adult, Under 18 and click **ADD**.

4. If you are a Season Ticket holder and would like your free seat you will need to select the Member price of £0.00 from the list of available prices and click **ADD**.

*\*You can claim up to 1 discounted guest ticket per Member – please select the Member Discount price and click **ADD**.*

5. **PLEASE NOTE** - If you are claiming a free Member seat or discounted guest ticket on behalf of another Member, you will need to re-assign these once your seats are in your basket.

*\*If you have not updated your Friends & Family Network please follow our Step-by-Step guide [HERE](#)*

*\*This must be updated by you and cannot be done by the ticketing department.*

6. Once you have added all of your required seats to the basket you can start reassigning these to your friends and family (if required) by clicking on the **RE-ASSIGN** button which is located under the Member name in the basket. Once re-assigned your basket will automatically update and you can **PROCEED TO CHECKOUT**.

2

If you are claiming your tickets outside of the Member priority window and once tickets are on **General Sale**, follow these steps below.

1. Click on the **SIGN IN** icon at the top right of the screen or follow this link [HERE](#)

2. Once logged in, click on **GO TO ALL EVENTS** located at the top of the screen and click on **ALL EVENTS**

3. Scroll down to **BIG GAME 13** and click on More Info.

4. You will now be able to select your required number of seats from the seating map. Click into the block you wish to sit in, you will then see all available seats which are shown as blue dots.

*\*If you hover over a seat, this will show you the price category as well as the row and seat number.*

5. Click on each seat that you require and choose your desired price class, I.E, Adult, Under 18 and click **ADD**.

6. If you are a Season Ticket holder and would like your free seat you will need to select the Member price of £0.00 from the list of available prices and click **ADD**.

*\*You can claim up to 1 discounted guest ticket per Member – please select the Member Discount price and click **ADD**.*

6. **PLEASE NOTE** - If you are claiming a free Member seat or discounted guest ticket **on behalf of another Member**, you will need to re-assign these once your seats are in your basket.

*\*This step will require your Friends & Family Network to be up to date - If you have not updated your Friends & Family Network please follow our Step-by-Step guide [HERE](#)*

*\*This must be updated by you and cannot be done by the ticketing department.*

7. Once you have added all of your required seats to the basket you can start reassigning these to your friends and family (if required) by clicking on the **RE-ASSIGN** button which is located under the Member name in the basket. Once re-assigned your basket will automatically update and you can **PROCEED TO CHECKOUT**.

## GROUP BOOKINGS

Group discounts are available for groups of 6 or more.

However, this discount cannot be used in conjunction with your free member tickets or member discounted tickets.

You must add 6 or more group ticket prices to your basket for your discounts to apply.

